

Warranty Claim Form

Dear Customer,

Your satisfaction with our product is very important to us. If a warranty claim should occur, it is important to us to fulfill it smoothly.

For a smooth process we need your assistance:

- Please complete this warranty claim form.
- Please provide a copy of your proof of purchase (invoice, receipt).
- It is imperative to co-ordinate the dispatch of your product with Torqeedo Service in advance.
- Please ensure suitable packaging.
- Please be advised that lithium batteries are designated as Hazardous Material. Before returning a battery, please get in contact with Torqeedo Service to arrange shipping.
- Please observe the warranty conditions as listed under No. 6 in the Operating Manual.

Contact Details

Last Name

First Name

Address

City, State, Zip Code

Country

E-mail

Telephone No.

Mobile No.

Details of claim

Exact product name, e.g. Travel 801 long

Serial No. of motor / Serial No. of battery

Date of purchase

Date of claim

Dealer where product was purchased

Address of dealer (City, Zip Code, Country)

Brief description of problem

Processing number

(To be advised by Torqeedo Service)

Yours faithfully
Torqeedo GmbH / Torqeedo Inc.
Service-Department

North America : service_usa@torqeedo.com;

T +1-815-444-8806

F +1-815-444-8807

Europe & international: service_international@torqeedo.com;

T +49-8151-268 67-26